

Dr. Yuliya Fadeeva, [REDACTED]

[REDACTED], 28.03.2024

Elsevier B.V,
Radarweg 29
1043 Amsterdam
The Netherlands

Access request under article 15 (1) of the General Data Protection Regulation (GDPR)

Dear Sir or Madam,

in accordance with article 15 (1) GDPR, I hereby request

confirmation,

to be provided free of charge and in writing, as to whether you process personal data concerning me (please see article 4 (2) GDPR for the definition of the term “processing”).

If that is the case, I request **access to the following information**:

1. What personal data concerning me do you process?
2. For what purpose(s) do you process these data?
3. Where does the data concerning me come from?
4. Have you transferred or do you plan to transfer these data to third parties? If so, to whom, when and for what purpose(s)?
5. For how long will you process my data (keyword: data erasure concept)?
6. Did you create a profile regarding my person? If so, please inform me about the content of this profile as well as about the way this profile was created.
7. Is the processing of the data concerning me carried out by further automated means? If so, please provide meaningful information about the logic involved, as well as the significance and the envisaged consequences of the means used.

I expect to receive your written statement via letter mail without undue delay and at the latest within one month of receipt of this request (article 12 (3) GDPR).

Thank you very much in advance.

Sincerely

[REDACTED]

Dr. Yuliya Fadeeva, [REDACTED]

[REDACTED], 16.05.2024

Elsevier B.V,
Radarweg 29
1043 Amsterdam
The Netherlands

Regarding my Access request under article 15 (1) of the General Data Protection Regulation (GDPR) of 28.03.2024

Dear Sir or Madam,

you did not reply to my access request under article 15 (1) of the General Data Protection Regulation (GDPR) that was sent to you more than six weeks ago although it is required to be given at the latest within one month of receipt of my request (article 12 (3) GDPR).

I may remind you of the administrative fines up to 20 000 000 Euro, or in the case of an undertaking, up to 4 % of the total worldwide annual turnover of the preceding financial year, under article 83 (5, b) of the General Data Protection Regulation (GDPR) for infringement of my right to access.

Sincerely

[REDACTED]

Betreff: RE: Elsevier Subject Access Request: REQ0010198
Von: "Data Protection Officer (ELS-OXF)" <dpo@elsevier.com>
Datum: 02.07.24, 18:30
An: Yuliya Fadeeva <[REDACTED]>

Dear Yuliya Fadeeva,

Let me investigate this further and provide other options for you to upload your data.

I'll get back to you once we are ready.

Kind regards,

Data Protection and Privacy Support

ELSEVIER | Data Protection and Privacy Office

From: Yuliya Fadeeva <[REDACTED]>
Sent: Monday, July 1, 2024 11:12 PM
To: Data Protection Officer (ELS-OXF) <dpo@elsevier.com>
Subject: Re: Elsevier Subject Access Request: REQ0010198

*** External email: use caution ***

Dear Sir or Madam,

thank you for your reply. I already checked the spam mailbox, of course. As I wrote, I also reordered the passcode, with no success. I cannot forego my institution's security requirements and I am sure you know that my right of access (Art. 15 GDPR) is not conditional on my use of Microsoft applications.

Please find another way to send me the copy of my personal data — I asked for it to be mailed to my home address in the first place.

Best regards,

Yuliya Fadeeva

Am 1.7.2024 um 16:34 schrieb Data Protection Officer (ELS-OXF)
<dpo@elsevier.com>:

Dear Yuliya Fadeeva,

I am sorry to hear that you are unable to open the attached copy of your personal data. However, our system mainly uses Microsoft applications in sending our responses. I noticed that you are using your institutional domain that preventing

you to download the documents.

If so, please kindly check if the one time passcode might received on your spam mailbox?

Kind regards,

Data Protection and Privacy Support

ELSEVIER | Data Protection and Privacy Office

From: Data Protection Officer (ELS-OXF)

Sent: Friday, June 28, 2024 11:05 PM

To: Yuliya Fadeeva <[REDACTED]>

Subject: RE: Elsevier Subject Access Request: REQ0010198

Dear Yuliya Fadeeva,

I am sorry to hear that you are unable to open the attached copy of your personal data. However, our system mainly uses Microsoft applications in sending our responses. I noticed that you are using your institutional domain that preventing you to download the documents.

If so, please kindly check if the one time passcode might received on your spam mailbox?

Kind regards,

Data Protection and Privacy Support

ELSEVIER | Data Protection and Privacy Office

-----Original Message-----

From: Yuliya Fadeeva <[REDACTED]>

Sent: Tuesday, June 25, 2024 7:25 PM

To: Data Protection Officer (ELS-OXF) <dpo@elsevier.com>

Subject: Re: Elsevier Subject Access Request: REQ0010198

[You don't often get email from [REDACTED]. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

*** External email: use caution ***

Dear Sir or Madam,

I do not receive the one-time passcode, even after ordering another one there is no message with this information.

I do not understand why I need to use a Microsoft Account or Outlook to receive the ordered information. Please let me know of other possibilities that do not demand Microsoft products.

Best regards
Yuliya Fadeeva

Am 25.06.2024 13:00, schrieb Data Protection Officer:

> Dear Yuliya Fadeeva,
>
> Thank you for your recent Subject Access Request regarding the
> personal information that Elsevier holds on you.
>
> I can confirm that I have now sent your subject access response via a
> secure email.
>
> If you have any questions accessing the secure email, please let me
> know.
>
> Kind regards,
>
> Data Protection and Privacy Support
>
> ELSEVIER | Data Protection and Privacy Office
>
>
>
> Links:
> -----
> [1] <https://www.lexisnexis.com/en-us/gateway.page>



Dr Yuliya Fadeeva



Elsevier Limited
125 London Wall
London,
EC2Y 5AS
United Kingdom
dpo@elsevier.com

20th of August 2024

Private and Confidential

Subject Access Request – Our Reference ID# REQ0010198

Dear Dr Yuliya Fadeeva,

I am writing to inform you of the result of the investigations related to your Subject Access Request dated 30th of May 2024.

We have concluded our searches, and we can confirm that we do hold personal information on you.

Please find enclosed a copy of the personal information that you have requested based on the information you provided to us.

If you have any queries regarding the way in which we have handled your request, I encourage you to raise your concerns with me so that I can investigate and aim to address any issues that you may raise.

For more details on how we process your personal information and your rights in relation to this, please visit the Elsevier Privacy Policy at <http://www.elsevier.com/legal/privacy-policy>.

Sincerely,

Elsevier Data Protection and Privacy Office

Elsevier

SAR: REQ0010198